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| **Arun V,**  No4, 4th cross street, Varadharajapuram  Pallikaranai,  Chennai-600100  E-Mail id: [arunsensings@gmail.com](mailto:arunsensings@gmail.com)  Mobile No: +91 9884460928  **PROFESSIONAL SUMMARY**   * Total 9+ years of professional experience. * 7+ years of experience in ASP.NET, MVC development and also developed 100+ Excel based RPA tools for Healthcare clients. * 2.5 Years of experience in Healthcare domain, RCM billing cycle. * Good knowledge and experience in **EXCEL VBA, C#. Net, VB.**Net**, ASP.Net, MVC, Angularjs, ADO.Net, SQL Server, PostgreSQL, Json, AJAX, XML, Web Services, web API.** * Guide team development efforts towards successful project delivery. Provide technical leadership to teammates through coaching and mentorship. * Maintain high standards of software quality within the team by establishing good practices and habits. Identify and encourage areas for growth and improvement within the team. * Driving DSU and handling Kanban board * Good experience in Robotic Process Automation (Excel VBA). * Excellent code reviews and code debugging skills. * Experience in writing database objects (Stored Procedures, Functions, Views and Triggers). * Strong experience in writing LINQ to SQL queries. * Experience in reports development using SQL Server Reporting Services (SSRS) with Report Builder 2.0 as well as with Crystal Report. * Expertise in IIS deployment and other cloud deployment activities. * Ensure best practices are applied and integrity of data is maintained through security, documentation, and change management. * Experienced in Vulnerability Assessment progress, to make sure developed application is secured from all possible threats like CSRF, Content security policy etc. * Basic knowledge in manual and automated testing tools like Burp suite. * Possess good verbal and written communication skills. * Experience in both Client side and Server side Monitoring. * CRCP certified Healthcare professional provided by AAHAM. * Good at software version control systems like **TFVC** & **GIT**   **OBJECTIVE**  To join a Software Organization that yields out my learning and transforms me into a human capital with due course of time and enhances the qualities like creativity and innovation.  **SKILLS SET**  **Web Technologies:** ASP. Net, MVC, Java Script **Languages:** .NET Technology (ASP.NET,C#,VB.Net, ADO.NET), XML, AJAX, HTML, VBA, good understanding of Web API,WCF, WPF, WWF, Web Services. **RDBMS:** MS-SQL Server 2014/2017 , PostgreSQL , MS-Access  **Others:** Crystal Report, XML, LINQ, AJAX, SQL Server Reporting Services (SSRS), SSIS (getting training), canvajs.  **WORK EXPERIENCE**  **Working at Mindtree India as “Module Lead” from July 2021- Till Date.**  **Job Profile:** Currently working as a .NET enhancements Module lead. Lead and participate in the day-to-day operations of a team, taking end to end ownership of the requirements, analysis, clarifications, CR, tasks assigned. Ensure traceability between requirements, design, and functional testing for release to QA/UAT/Production and documenting requirement solution approaches with pros and cons. Performing Design, code, and document review to maintain code standard and to reduce post release issues. Driving DSU and make sure sprint plan is on track and actively involves in all WSR.  **Worked at HCL Technologies** as **“Senior** **Software Engineer” from August 2015 – July 2021.**   * **Job Profile:** Worked as a Full Stack Developer. Lead and participate in the day-to-day operations of a team of software developers Communicate across product management, engineering, operations, support, and leadership teams, also developed web based applications like Time sheet management, Infraction Portal, Case flow management(CFM), Performance Management system(PMS), creating a reporting portal using SSRS also developed many Excel based automation tools.   **Worked at Miramed Ajuba solutions** as **“Senior Account Executive” from February 2013-August 2015.**   * **Job Profile:**Worked as a AR non caller and plays an important role in handling all kinds of denials and provider issues. Expert in AR trend analysis, also worked as a Quality analyst and SME.   **PROJECTS**  **Project 1:  Enhancements activities**  **Duration: 11 Months**  **Type:** Web Based Application ( ASP.NET,MVC, C#, AJAX, SQL Server 2017,WEB API) **Client:** Hartford  **Description:**  Handling 7+ .Net based applications and working on Enhancement requests and provide technical support to end users. Complete ownership on requirement gathering to Project delivery and meeting SLA without any escalations.  **Responsibilities:** Estimation, Designing, Coding (ASP.NET, MVC, C#), Creating Database object, Report Development using SSRS ,IIS deployment, Code review, Unit testing, Maintenance, Process document creation and conducting Vulnerability Assessments.  **Project 2:  Infraction Portal (Own Initiative)**  **Duration: 1 Year**  **Type:** Web Based Application ( ASP.NET,MVC, C#, AJAX, SQL Server 2017,WEB API) **Client:** Apria Health care  **Description:**  Infraction portal is a question and answer site inspired from websites like stack over flow and Quora, designed for health care professional and enthusiastic agents. It is a place to gain and share knowledge. It's a platform to ask questions and connect with people who contribute unique insights and quality answers. Used OTC value chain to connect infraction between tracks with respect to upstream and downstream progression.  **Responsibilities:** Estimation, Designing, Coding (ASP.NET, MVC, C#), Creating Database object, Report Development using SSRS with Report Builder 2.0 and creating interactive Dashboards using canvajs, IIS deployment, Testing, Maintenance, Process document creation and conducting Vulnerability Assessment.  **Security:** URL Security, Salted Passwords  **Project 3:**  **Performance Management system(PMS)**  **Duration: 2 Years Type:** Web Based Application (ASP.NET,MVC, C#, AJAX, SQL Server 2017) **Client:**  Apria Health care  **Description:** Performance management system is the systematic approach to measure the performance of employees. It is a process through which the organization aligns their mission, goals and objectives with available resources. It helps Quality team to conduct audits on cases worked by agents and to provide feedback to them. PMS application is developed based on Quality development matrix of collecting, analyzing and/or reporting information regarding the performance of an individual, group, organization, system or component.  **Responsibilities:**  Designing, creating CSS, Coding (ASP.NET, MVC, C#), Creating Database object, Report Development using SSRS, developing notification system using Signal R, IIS production server deployment and conducting Vulnerability Assessment.  **Project 4:** **Automated claim submission tool**  **Duration: 2 Months** **Type:** Excel Application (VBA)- RPA tool **Client:**  Apria Health care  **Description:** Excel based application created inside citrix environment which is encrypted with process guidelines and steps. It will navigate through AS400 application and gather required information from different screens and access claim submission portal(PNC). Tool itself decide what needs to be updated in the claim form based on the process documents. It serves as a complete end to end solution which automate specific scenario also reduced FT size of 20 users in our account.  **Responsibilities:** Requirement assessment ,Designing, Coding (VBA), Real-time testing, Enhancement , maintenance and also provided end user support.  **Project 5:** **Patient Eligibility Extractor**  **Duration: 5 months** **Type:**  Excel Application (VBA) **Client:**  Apria Health care  **Description:** Agents Manually navigates to Payor portal to verify patient’s eligibility information to fix the denials/rejections, this activity will consume more time and not accurate/available at all the occasions. This tool will act as a one-point solution to extract eligibility information from different payor portals and provide output in excel format. It will completely evacuate the manual intervention with 100% accuracy with less cost. **Responsibilities:**  Designing, Coding (VBA), Real-time testing, Enhancement and maintenance also did presentation to clients.  **Project 6:** **Payment Prediction Model**  **Duration:3 Months** **Type:**  Web Based Application (ASP.NET,MVC,C#, SQL Server 2017) **Client:**  Apria Health care  **Description:**  This Application works based on the historical data of claims and it will predict the propensity of payment. It helps us to prioritize cash yielding cases and it will increase cash flow impressively.  **Responsibilities:**  Designing, creating CSS, Coding (ASP.NET 3.5/C# 3.0), Creating Database object, flask, webAPI.  **Version Control:**  GIT  **ACHIEVEMENTS**   * Received Gracias award for Accountability from **Mindtree** and outstanding rating in the current appraisal cycle in a short span. * Received awards in **HCL Achiever’s league** for “Most values created in a Year” and “Most Values Implemented in a Year” among all HCL employees. * Received Infinity O2 award for outstanding performance in two consecutive years * Submitted many papers in Good practices conferences held at HCL. * Initiated and developed many Value creation ideas and get certified for that, also raised many Kaizens for process improvement. * Being part of HCL Achiever’s league. * Completed many in-house courses provided by HCL & Mindtree on compliance, HIPAA, SSRS, SSIS, Java,Asp.NET, Ajax, MVC, Culture, Innovation and Outcome Oriented Conversations. * Completed “Step up” **Perspective Team leader program and certified**. * I am a rank holder in problem solving at Stack overflow, Code Project and C# corner.   **ACADEMICS**   * Lord Venkateshwaraa engineering college –B.E. EEE passed out in 2011 * Eve Matriculation HSS – 12th passed out 2007 * Eve Matriculation HSS – SSLC passed out 2005   **PERSONAL DETAILS**  **Date of Birth:** 27th Aug 1990 |
| **Languages known:** English, Tamil |

Place: Chennai. **V. Arun**